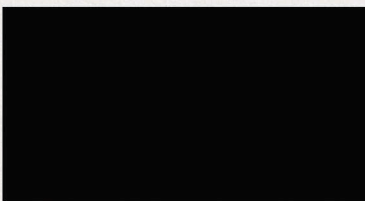


From:



To:

Sierra On-Line Limited
Berkshire
RG7 4AA

Dear Sirs,

You technical support line is busy - hence this fax.

Having loaded KQ6, I am experiencing difficulty in getting my Logitech serial mouse to work with my ACT 486DX2 computer - under MS-DOS 6.0 or MS-Windows 3.1.

Without the mouse it is impossible to pick up items due to lack of granularity in the cursor movement. The mouse works in windows but not with KQ6.

Can you advise by sending installation instructions to my address above ASAP.
Many thanks..

Kind regards.

